

CRAIN'S LIST CHICAGO'S LARGEST HEALTH INSURERS

Ranked by total enrolled members as of 12/31/08

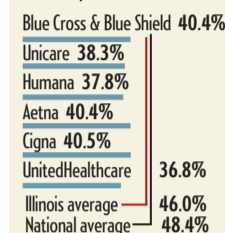
Company Address/phone/Web site	Top local executive	Total enrollment; % change from 2007	Enrollment mix: Fully ASO	Plans offered	No. of affiliated physicians by plan	No. of hospitals under contract by plan	Affiliated hospitals or health systems
1 BLUE CROSS & BLUE SHIELD OF ILLINOIS 300 E. Randolph St., Chicago 60601 (312) 653-6000; www.bcsil.com	Paul S. Boulis President	3,108,436 -0.7%		PPO, HMO, CDHP, indemnity	PPO: 24,454 HMO: 8,759 CDHP: 24,454 Indemnity: 24,454	PPO: 95 HMO: 73 CDHP: 95 Indemnity: 99	Adventist Health System, Advocate Health Care, Alexian Brothers Health System, Northwestern Memorial Hospital, Provena Health, Resurrection Health Care, Rush University Medical Center
2 UNITEDHEALTHCARE OF ILLINOIS INC. 233 N. Michigan Ave., Chicago 60601 (312) 424-4500; www.uhc.com	Thomas P. Wiffler President, CEO	1,040,000 9.6%		PPO, POS, HMO, CDHP, indemnity	PPO: 20,750 POS: 20,750 HMO: 20,750 CDHP: 20,750 Indemnity: 20,750	PPO: 110 POS: 110 HMO: 110 CDHP: 110 Indemnity: 110	Advocate Health Care, Northwestern Memorial Hospital, Loyola University Health System, Adventist Health System, NorthShore University HealthSystem, Resurrection Health Care, University of Chicago Medical Center
3 HUMANA INC. 550 W. Adams St., 7th floor Chicago 60661; (312) 441-9111 www.humana.com	Michael Kasper Regional president	523,900 ² 15.8%		PPO, POS, HMO, CDHP	PPO: 15,574 POS: 15,426 HMO: 9,726 CDHP: 15,574	PPO: 87 POS: 84 HMO: 81 CDHP: 87	Adventist Health System, Advocate Health Care, Alexian Brothers Health System, Loyola University Health System, Northwestern Memorial Hospital, Resurrection Health Care, Rush System for Health
4 AETNA HEALTH OF ILLINOIS INC. 1 S. Wacker Drive, Suite 1200 Chicago 60606; (312) 928-3100 www.aetna.com	Allan Greenberg President	430,444 0.7%		PPO, POS, HMO, CDHP, indemnity, other	PPO: 16,172 POS: 16,172 HMO: 15,455 CDHP: 16,172 Indemnity: NA Other: NA	PPO: 92 POS: 92 HMO: 92 CDHP: 92 Indemnity: NA Other: NA	Advocate Health Care, NorthShore University HealthSystem, Northwestern Memorial Hospital, Rush University Medical Center, Resurrection Health Care, University of Chicago Medical Center
5 CIGNA HEALTHCARE ³ 525 W. Monroe St., Suite 300 Chicago 60661; (312) 648-2460 www.cigna.com	Sue Podbielski President, general manager	308,346 17.5%		PPO, POS, HMO, CDHP, indemnity, other	PPO: 18,582 POS: 18,535 HMO: 14,589 CDHP: 18,582 Indemnity: NA Other: NA	PPO: 82 POS: 82 HMO: 80 CDHP: 82 Indemnity: NA Other: NA	Advocate Health Care, Resurrection Health Care, Rush System for Health, Adventist Health System, NorthShore University HealthSystem, Northwestern Memorial Hospital
6 UNICARE INC. 233 S. Wacker Drive, Suite 3900 Chicago 60606; (877) 864-2273 www.unicare.com	Jimmy Lee Vice-president, general manager	182,000 -18.0%		PPO, HMO, CDHP	PPO: 18,000 HMO: 15,000 CDHP: 18,000	PPO: 86 HMO: 83 CDHP: 86	Advocate Health Care, Resurrection Health Care, NorthShore University HealthSystem, Adventist Health System, Northwestern HealthCare, Rush System for Health
7 HEALTHSMART HOLDINGS INC. ⁴ 2400 Cabot Drive, Suite 300 Lisle 60532; (800) 798-6401 www.healthsmart.com	Marcos Rolan Senior vice-president, operations	155,000 NA		PPO	PPO: 34,357	PPO: 95	Advocate Health Care, Northwestern Memorial Hospital, Loyola University Health System
8 FIRST HEALTH INSURANCE CORP. 3200 Highland Ave., Downers Grove 60515; (630) 737-7900 www.firsthealth.com	Rick Bates Senior vice-president, Coventry Health Care	148,000 -0.3%		PPO	PPO: 20,000	PPO: 85	Advocate Health Care, Rush University Medical Center, Northwestern HealthCare, NorthShore University HealthSystem
9 HARMONY HEALTH PLAN OF ILLINOIS INC. 200 W. Adams St., Suite 800 Chicago 60606; (312) 630-2025 www.harmonyhpi.com	Keith Kudla President	131,868 7.2%		HMO	HMO: 4,654	HMO: 57	NA
10 ASSURANT HEALTH 501 W. Michigan St., Milwaukee, WI 53203; (800) 800-1212 www.assuranthealth.com	Donald Hamm President, CEO	70,000 2.9%		PPO	PPO: 20,000	PPO: 100	Advocate Health Care, Northwestern Memorial Hospital, Loyola University Health System
11 TRUSTMARK COS. 400 N. Field Drive, Lake Forest 60045 (847) 615-1500 www.trustmarkcompanies.com	David M. McDonough President, CEO	48,992 -18.0%		PPO	PPO: 53,410	PPO: 97	Advocate Health Care, Evanston Hospital, Rush University Medical Center, Children's Memorial Hospital
12 UNION HEALTH SERVICE INC. 1634 W. Polk St., Chicago 60612 (312) 423-4200; www.unionhealth.org	W. Joe Garrett Executive director	36,059 -0.8%		HMO	HMO: 96	HMO: 6	University of Illinois Medical Center, Advocate Illinois Masonic Medical Center, Rush Oak Park Hospital, Provena Mercy Medical Center
13 GUARDIAN LIFE INSURANCE CO. OF AMERICA 550 W. Jackson Blvd., 8th floor Chicago 60661; (800) 933-3136 www.guardianlife.com	Richard Nichols Regional director, marketing and sales	25,853 -21.4%		PPO, indemnity	PPO: 34,054 Indemnity: 34,054	PPO: 70 Indemnity: 70	Loyola University Health System, Northwestern Memorial Hospital, Rush University Medical Center, Adventist Health System
14 CONCERT HEALTH PLAN 2605 W. 22nd St., Suite 25 Oak Brook 60523; (630) 990-1090 www.concerthealth.com	Kianoosh Jafari Chairman, president, CEO	10,927 -3.1%		PPO	PPO: 28,000	PPO: 85	Advocate Health Care, Northwestern Memorial Hospital, Resurrection Health Care, Loyola University Medical Center
15 HEALTHSPRING OF ILLINOIS 9701 W. Higgins Road, Suite 360 Rosemont 60018; (847) 318-8844 www.healthspring.com	Randy K. Fike President	9,245 7.0%		Other	Other: 2,545	Other: 34	Advocate Health Care, Resurrection Health Care, Provena Health

RATING THE PLANS

The National Committee for Quality Assurance, the primary accrediting organization for managed-care plans, conducts an annual study on the quality of the nation's health care. Here's how health plans selling in the Chicago market rated against plans across Illinois and the nation, as of fall 2008.

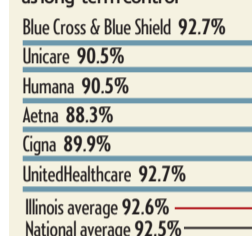
FLU SHOTS FOR ADULTS

Percentage of adults age 50 and older who received vaccines during the most recent flu season



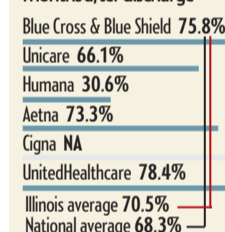
ASTHMA MEDICATIONS

Percentage of members ages 5 to 56 with chronic asthma prescribed medicine intended as long-term control



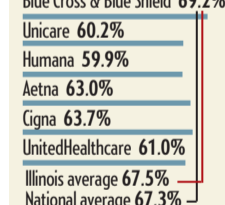
BETA-BLOCKER TREATMENT AFTER A HEART ATTACK

Percentage of adults 35 and older hospitalized after a heart attack who received persistent beta-blocker treatment for six months after discharge



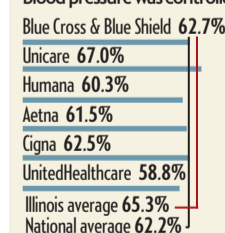
BREAST CANCER SCREENING

Percentage of women 50 to 69 who had at least one mammogram in the past two years



CONTROLLING HIGH BLOOD PRESSURE

Percentage of hypertensive adults ages 18 to 85 whose blood pressure was controlled



GETTING NEEDED CARE

Members who reported being able to "always" or "usually" get care from doctor and specialists in the past 12 months

